

Regulations - antivirus-masks24.com

1. These regulations set out the conditions for making purchases in the online store antivirus-masks24.com
2. The seller is Antivirus-masks24.com based in Warsaw.
3. Orders in the online store antivirus-masks24.com can be placed around the clock, and registration in this store is completely free and voluntary. In the antivirus-masks24.com online store, orders may only be placed by adults who have full legal capacity to conclude contracts for the purchase of goods and services.
4. The information provided on the store's website does not constitute an offer within the meaning of the Civil Code. Placing an order is treated as an offer to purchase the selected product under the conditions set out in the product description.
5. Placing an order is confirmed by e-mail by the Seller by sending an e-mail. The order is carried out after the payment for the goods specified in the order has been credited.
6. Goods are sent to the Buyer's address provided in the order within 2-3 business days from the date of payment on the Seller's account.
7. Products offered in the online store are legally introduced to the Polish market, brand new and free from legal and physical defects.
8. The buyer has the right to withdraw from the order without giving reasons within 14 days of receipt of the ordered goods. Applications for the return of ordered products should be made to the email address office@antivirus-masks24.com.
9. If the Buyer finds that the product does not meet expectations, the Buyer shall be obliged to send to the Seller's address a letter specifying the non-compliance and include expectations as to the performance of the order.
10. The product delivered to the customer should be free from defects. In the event of a defect in the purchased product, the buyer has the right to complain. They are determined by the warranty provisions included in the Civil Code. The complaint shall be reported to the Seller electronically or in writing to the address provided in the Regulations. The seller will consider and respond to the complaint request immediately, no later than within two weeks (14 days) when the buyer is the consumer. Not responding to a complaint in a situation where the purchased product is advertised by the Consumer in the abovementioned deadline means that the request is considered justified. The complained products should be sent to the Seller to the address given in these regulations. Information about guarantees granted on products will be located next to the product description in the store.
11. The prices in the online store include VAT and are expressed in Polish currency. The given prices do not include shipping costs, the buyer is informed about the amount of shipping after each order.
12. Amendments to the regulations, which arise from the need to adapt it to the current legal status, registered Buyers will be notified each time by electronic means. The Seller undertakes to send information about the scope of changes at least 30 days before the new regulations enter into force. Information about the scope of changes will be sent to the e-mail address provided by the Buyer during registration. The current version of the current regulations is always available in the "Regulations" tab on the antivirus-masks24.com online store website. For the Buyer, the version of the regulations is binding, which was accepted when placing the order in the online store.

13. The Seller undertakes to protect personal data in accordance with the Personal Data Protection Act of 29.8.1997 (Journal of Laws No. 133, item 883) and the Act on providing electronic services (Journal of Laws No. 144, item 1204). The buyer, by providing his personal data when placing the order, consents to their processing for the purpose of the contract. The buyer has the right to view, modify and delete his personal data. Detailed information on the Privacy Policy can be found in the "Privacy Policy".

14. The Seller provides the Buyer with the correct functioning of the online store in the following browsers: Chrome version 10 or newer, Firefox version 3 or newer, Safari with current versions of JAVA and Flash installed, on screens with horizontal resolution above 1024 px. 10.

15. In matters not regulated by these regulations, Polish law shall apply, including the relevant provisions of the Civil Code and the Code of Civil Procedure and the Act on the protection of certain consumer rights.

Privacy policy

1. On the basis of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27.04.2016. on the protection of individuals with regard to the processing of personal data and the free flow of data, the Seller is forced to perform contracts using the provided data.

2. In connection with the implementation of the obligation under the GDPR, we inform you that the company Antivirus-masks24.com based in Warsaw is the Administrator of your data personal information.

3. The administrator obtains your personal data when creating an account and placing an order in the online store antivirus-masks24.com.

4. The personal data provided by you will be used for order processing, complaint handling and all activities related to the correct execution of orders.

5. The administrator, acting in accordance with applicable regulations, implements appropriate technical solutions, ensuring compliance with the Personal Data Protection Act.

6. Providing personal data to the Administrator is voluntary and necessary to complete the order. Lack of personal data results in the inability to process the order.

7. According to the GDPR, you have the right to access your personal data, make changes to your personal data, limit the processing of personal data and to delete your personal data.

8. Withdrawal of consent to the processing of personal data is possible at any time, for this purpose, please contact the Administrator by sending information to the email address office@antivirus-masks24.com.